



**Enterprise adoption of IP Communications is rapidly accelerating as organizations continue to strive for unified communications that enable global efficiencies and support stable revenue generation.**

One of the critical building blocks necessary on the road to a Unified Communications enterprise is a robust IP telephony strategy – one that combines planning, design, implementation, optimization, and operations. To realize maximum system potential and reduce risk, adopters rely on industry veterans' best practices to derive greater benefit from their deployments, upgrades, migrations, and transformations.

Clarus Systems integrated, end-to-end lifecycle management suite has a strong foundation based on the company's four pillars, including:

- ◆ Automated Testing,
- ◆ Performance Management,
- ◆ Configuration Management, and
- ◆ Business Intelligence.

Clarus Systems answers the demands of the market by providing enterprises, system integrators and managed service providers with scalable IP Communications solutions that maximize ongoing operations and ensure increased end-user confidence and efficiency.

Established as an authority in IP Communications since 2001, Clarus Systems solutions validate all aspects of a communications environment are operating as expected, ensuring system availability and performance by combining automated testing, performance management, configuration management and business intelligence capabilities with strategic services.

### **INTEGRATED LIFECYCLE APPROACH**

Complex environments often require multiple providers and solutions in order to support the entire IP Communications lifecycle. Clients trust and benefit from Clarus Systems' unique, end user focused best practices which can be easily utilized or adapted to existing processes and methodologies, further validating operational integrity.

#### **Day 1 - Deployment | Plan - Design - Implement**

- ◆ Deployment certification integrated, end-to-end testing
- ◆ Real-time deployment troubleshooting
- ◆ Automated test plan execution
- ◆ As-built documentation

#### **Day 2 - Operations | Operate - Troubleshoot - Optimize**

- ◆ Certification after upgrades or changes
- ◆ Proactive quality monitoring
- ◆ Proactive Troubleshooting solutions
- ◆ Remote troubleshooting tools
- ◆ Reporting and change tracking



### **END-TO-END VOICE SERVICE MANAGEMENT**

Cisco Unified Communications Manager is typically one of the most business critical applications and ongoing operational availability is a necessity. As with any complex system, the key to ongoing reliability is a structured quality assurance process that combines integrated, end to-end testing during initial deployment with proactive monitoring and robust troubleshooting capabilities. Clarus Systems solutions can ensure that your Communications Manager is fully functional and completely documented prior to transferring support responsibilities from deployment to operations.

The features within ClarusIPC<sup>®</sup> allow the performance of complex validation and testing scenarios, ensuring the network is fully functional, tested, and documented during every aspect of the deployment including final certification.

